

Customer Evaluation

ME 480 Capstone Projects

Thank you for sponsoring a capstone project through the Mechanical Engineering Department at BYU-Idaho. We would like to get your feedback on the performance of the student team that was assigned to your project. Please respond to the questions below and email the completed form to dutsona@byui.edu

1. Your name (the customer): _____
2. Organization: _____
3. Project: _____
4. Did the students determine your needs and requirements for the project?
 - 5 – excellent
 - 4 – good
 - 3 – average
 - 2 – poor
 - 1 – not at all
5. Did the students seek your feedback throughout the project?
 - 5 – excellent
 - 4 – good
 - 3 – average
 - 2 – poor
 - 1 – not at all
6. Did the students receive your feedback (both positive and negative) in a professional manner?
 - 5 – excellent
 - 4 – good
 - 3 – average
 - 2 – poor
 - 1 – not at all
7. Did the students provide a finished product that meets your needs?
 - 5 – excellent
 - 4 – good
 - 3 – average
 - 2 – poor
 - 1 – not at all
8. Did the students provide valuable documentation to you as the customer?
 - 5 – excellent
 - 4 – good
 - 3 – average
 - 2 – poor
 - 1 – not at all