

Getting Help

For violations of the Honor Code:

- For most Honor Code violations, students are in the “zone of ignorance”, and are handled best by addressing the person directly with love and concern. If time permits teach the purpose of Student Honor. A statement such as, “Were you aware what you are wearing is against the Honor Code?” is a great way to start a conversation.
- If a person is exhibiting persistent violations (zone of rebellion or hypocrisy) despite your counsel contact, the Student Living Coordinator assigned to your apartment or the Student Honor Office.
- Serious violations should be reported directly to the Student Honor office (Kimball 270, 496-1120, sho@byui.edu)

For emergencies or situations that result in missing class:

BYU-I policy states “no absences...are ‘excused’ in the sense that the student is relieved from class work assigned during the absence. The Dean of Students Office (496-3240) can assist in notifying instructors, but students are still responsible to work with instructors about making up missed work.

For illness and injuries:

The Student Health Center offers services such as general medicine, immunizations, pharmacy, radiology, laboratory service, much more.

- Making appointments. (Call at 496-1300, or on-line at www.byui.edu/healthcenter/appointments)
- Insurance questions: View the student insurance handbook at www.dmba.com/nsc/student/handbooks.htm or call 496-1050
- After hours medical care: The Student Health Center is open Monday through Friday from 8 a.m. to 5 p.m. (closed during Devotional). To help discern if you need immediate care, you can search: www.byui.edu/healthcenter/quickhelp/

If you need immediate care:

Community Care (72 E Main, Rexburg 359-1770)

Madison Memorial Hospital (450 E Main, Rexburg 359-6506)

After Hours URGENT Care or medical advice: 1-800-777-3622

For problems with housing:

- Contract problems: Speak with manager first.
- Facility problems: Follow prescribed process to report repairs; then speak with manager.
- Mediation services: When a resolution cannot be found, please contact the Housing Office at housing@byui.edu or 496-1045.
- Housing Regulations: Please visit www.byui.edu/housing/general/approvedguidelines.htm

For personal issues and problems:

The Counseling Center: Explore concerns and resolve difficulties in a safe, confidential environment with professional counselors. Services are at no charge for students. (200 SHC, 496-1100, stoddardr@byui.edu)
Ecclesiastical leaders: To find contact information, go to <http://web.byui.edu/WardsAndStakes/UnitInfo/>

For academic concerns:

Academic advisor: Each student has an assigned academic advisor, and you can find out contact information at your my.byui.edu website.

Academic advising: For advice regarding academics and careers.

(Kimball 250, 496-1167, cac@byui.edu)

Student Records and Registration Office: Assistance with transcripts, registration, verification, change of personal information, academic petitions. (Kimball 190, 496-1001, Student_Records_and_Registration@byui.edu)

For issues or concerns - I don't know where to go:

Contact the Dean of Students Office, and they are happy to direct you to the best source of information. (Kimball 290, 496-3240, dos@byui.edu)